# EVALUATION OF OVER-THE-COUNTER (OTC) EARBUDS TO IMPROVE HEARING AND COMMUNICATION

Nicky Chong-White, Joaquin Valderrama, Angela Wong, Jorge Mejia, Brent Edwards

#### **NICKY CHONG-WHITE, PhD**

Principal Research Engineer
National Acoustic Laboratories
Sydney, Australia



**AAS CONFERENCE, MARCH 2023** 



#### Introduction

- Millions of people are affected by hearing loss. Barriers, such as cost and inconvenience, prevent them from obtaining hearing treatment
- Growth in availability of earbud-style hearing devices: hearables, over-the-counter (OTC) hearing aids
- Uncertainty about performance of OTC devices, how will people self-manage them
- Need for evaluation of emerging direct-to-consumer hearing devices









## Recent hearing features of AirPods Pro





Headphone
Accommodations
Customise your
headphones to your
hearing needs.

Released Sept 2020



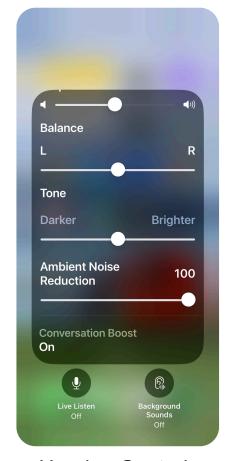
Conversation Boost Make clearer connections.

Released Oct 2021



Ambient noise reduction

Released Oct 2021



Hearing Control Panel on iPhone





What is the effectiveness of AirPods Pro in improving hearing and communication for people with hearing loss or hearing difficulties?



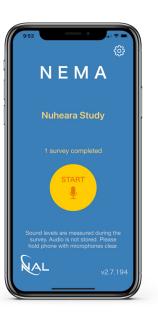


ACOUSTIC MEASURES

2 BEHAVIOURAL TESTING REAL-WORLD MEASURES



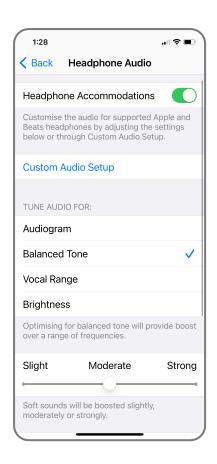


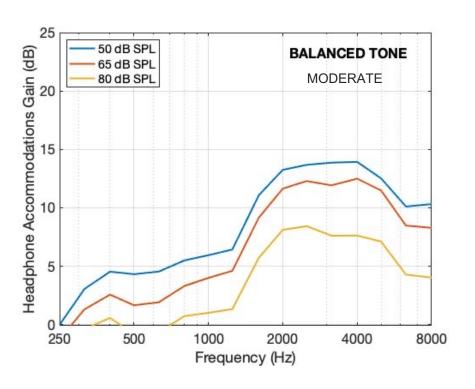


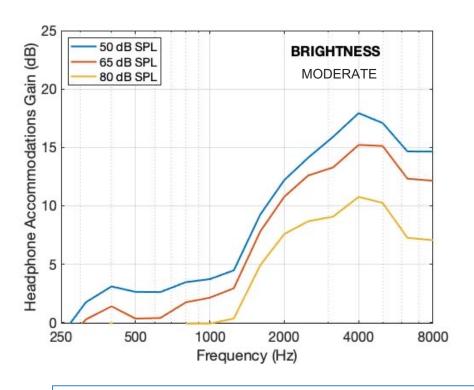
#### **Acoustic Measures: Gain**



#### **FEATURE: HEADPHONE ACCOMMODATIONS**



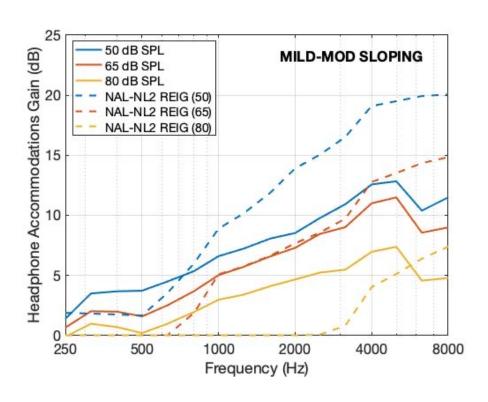


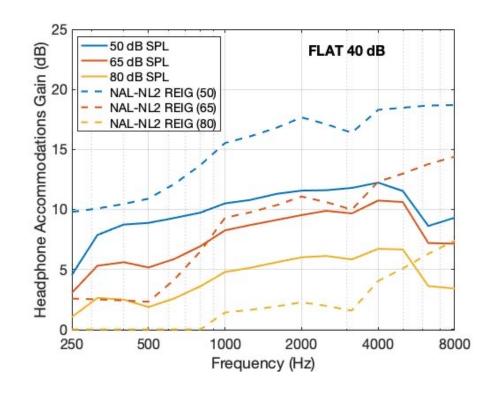


Chong-White et al. (Dec 2021) Hearing Review



## Comparison to NAL-NL2 prescription





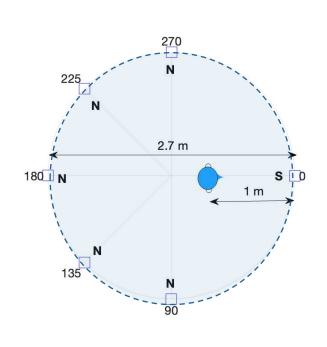
Headphone Accommodations provides

- close match at normal speech levels
- greater amplification at loud speech levels
- less amplification at soft speech levels

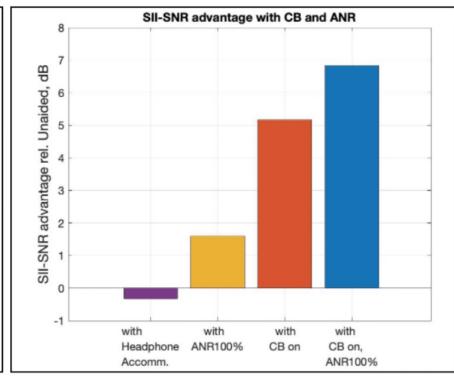


## Directionality and Signal-to-Noise Ratio advantage

#### FEATURE: CONVERSATION BOOST (CB), AMBIENT NOISE REDUCTION (ANR)



One-third octave band SII-SNR advantage with CB and ANR with Headphone Accomm. 8 with CB on Unaided, c vith ANR 100% and CB on SII-SNR advantage 250 500 4000 125 2000 8000 Frequency



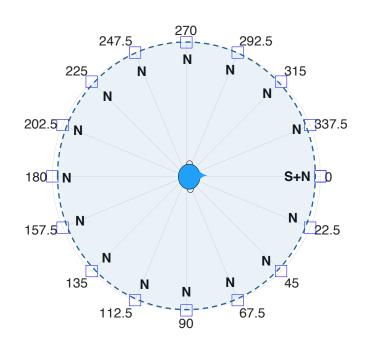
**Arrangement 1** 

Chong-White et al. (Apr 2022) Hearing Review



### Directionality and Signal-to-Noise Ratio advantage

#### FEATURE: CONVERSATION BOOST (CB), AMBIENT NOISE REDUCTION (ANR)



**Arrangement 2** 

AirPods Pro tuned to a near- normal audiogram	SII-SNR advantage* (dB)	
with ANR 100%	1.85	
with CB on	3.20	
with CB on, ANR 100%	5.36	

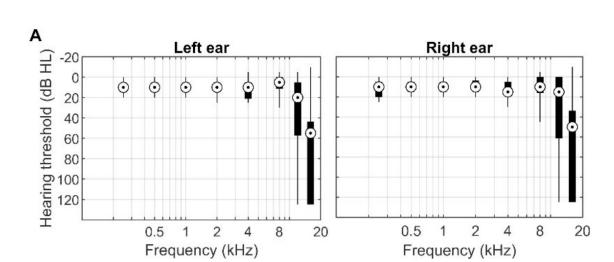
\*relative to **Unaided** condition

## 2. Laboratory testing with participants



Joaquin Valderrama

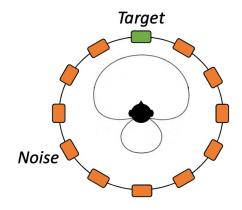
- 17 participants (21—59 years, 9 female)
- Inclusion criteria: Clinically normal hearing, self-reported hearing-in-noise difficulties
- Large variability in thresholds at extended high frequencies (12 & 16 kHz)
- Participants were fitted with AirPods Pro tuned to their audiogram, and were instructed to keep CB and ANR turned on



## Speech-in-noise testing



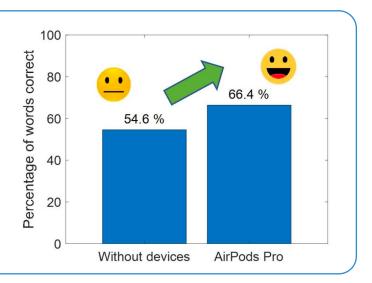
- Sentences presented in diffuse babble noise at SNR corresponding to 50% intelligibility.
- 2 conditions: Unaided, wearing AirPods Pro
- NASA-Task Load Index questionnaire completed after each condition



**Arrangement 2** 

Results: With AirPods Pro, compared to unaided...

- 12% increase in speech intelligibility score
- less mentally demanding (p=0.008)
- improved performance(p=0.04)
- required less effort (p=0.004)



#### 3. Real-world measures



- Outside-of-the-lab testing
- NAL Ecological Momentary Assessment (NEMA) app
- Participants were asked to complete 10 surveys in different noisy venues over a 4-week period. Have conversations unaided and while wearing AirPods Pro.
- Survey questions: speech understanding, participation, frustration, and overall experience.
- During surveys, acoustic features were measured, (e.g. sound level, reverberation, spectral and temporal features)

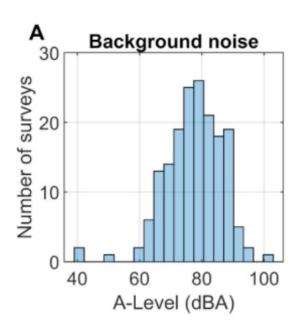


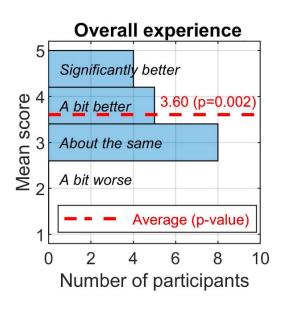
How frustrated do you feel right now in this listening environment?  Extremely  Very  Moderately  A little  Not at all	9:56  TestFlight	.il 중 🖃
Very  Moderately  A little  Not at all	right now in this listenin	
Moderately A little Not at all	Extremely	
A little  Not at all  Next	Very	~
Not at all  Next	Moderately	
Next	A little	
	Not at all	
	Next	

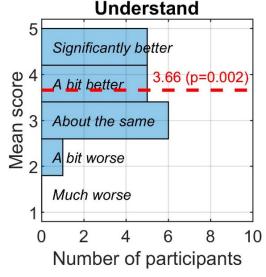


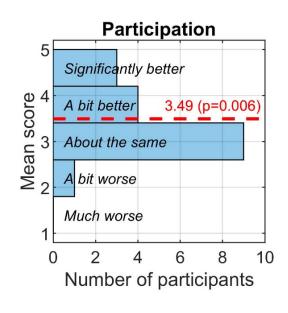












- Café/restaurant 49
- Party/home gathering 35
- Shopping centre 33
- Bar/pub12

Issues: explaining purpose of AirPods Pro, discomfort after extended period

Perceived benefit likely to vary depending on an individual's specific needs.

#### **Benefits and Limitations**



#### **Benefits**



- Improved audibility of sounds
- Improved SNR (increased speech intelligibility)
- Reduced ambient noise (improved listening comfort)
- Cost-effective
- Convenient to purchase
- Trendy, worn by all ages

#### **Limitations**



- Gain may not be optimised for intelligibility and loudness comfort
- Limited control over fitting parameters
- Lack advanced features, such as automatic activation of features based on environment
- Not perceived by others as hearing assistive devices
- Uncomfortable for extended periods of use



## **Summary and Key takeaways**

- Acoustic measures showed Apple AirPods Pro increase audibility of sounds to individual needs, and significantly improve SNR in noisy environments.
- Participants with normal audiograms but speech-in-noise difficulties showed improvements in speech intelligibility and reduced mental effort.
   In real-world listening experiences, responses were mixed, with a slight overall improvement on average.
- 3. While barriers to regular use were reported, the results suggest that **AirPods Pro have strong potential as an alternative hearing device option**.
- 4. Further research is needed in larger and more diverse populations, and across a variety of self-fit hearing devices.

## Thank you



Joaquin Valderrama



Jorge Mejia



Angela Wong



**Brent Edwards** 



Nicky Chong-White
PRINCIPAL RESEARCH ENGINEER
NATIONAL ACOUSTIC LABORATORIES



